# **Network Managed Services**



#### ANTIVIRUS/SPYWARE

We provide high quality Antivirus/ Spyware Protection (May be the best you've ever used). We run nightly scans while you sleep.

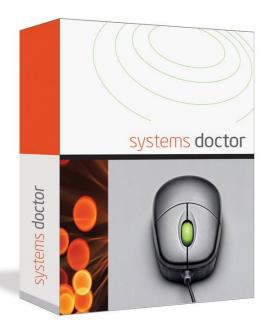
#### **ONSITE BACKUP**

We will provide, monitor, & maintain an application that will run a nightly on-site backup of your important data to a high-speed network drive. This will provide you with a backup of your data in case of disaster that can be restored instantly to keep you running efficiently.

### OFFSITE BACKUP

We will also provide a backup of your important data offsite.

Hopefully this will never need to be used, but incase of lighting, fire or flood you can be confident that your data is protected in safe place and can be restored to get you back up and running in a very short period of time.



- Flat Rate Managed Services on a per computer or network basis. You decide the level of service you want.
- Can reduce your IT expenditures by 30% -50% while increasing your protection and level of service.
- Get 24/7 monitoring and maintenance of your system without the extreme expenses that go with doing it yourself.
- Lightning fast service and support to get answers to your questions, and resolutions to your problem fast.

Are you sick and tired of worrying about the security of your network from the latest spyware, virus or hacker threat?

Would you like to have the peace of mind knowing that your network is always being watched and secured with the most up-to-date security patches, virus definitions and firewall settings?

Are you and your staff too busy to perform the regular maintenance and support your network needs to function properly?

If so, then this service is specifically designed for you.

We specialize in computer repair, installations, and support for small business owners, churches and not-forprofit organizations throughout the Midwest.

Our typical customer has 5 to 50 workstations, is a professional service company and relies heavily on email, the Internet, and their computer network for running their business. Our clients contract us to support their network because we can do it better and cheaper than them doing it on their own or hiring a full-time IT person.



## How It All Works

## SYSTEM IMAGING

We will provide state of the art software that will take a snapshot of your hard drive at given times. In case of a computer crash or major disaster these images can be restored to either the same system or to a replacement system and will have everything setup exactly as it was when the image was taken.

### NETWORK SECURITY

We will make sure your perimeter network is secure. This may require us to install a new firewall at your location. The firewalls we use can perform content filtering, remote access, as well as protection from the rest of the internet.

## TECHNICAL SUPPORT

Our technical support is just a phone call away. We use phone, remote and on-site support to resolve your issues fast.

For more information on any of our products or services please visit us on the Web at: www.premiertechnology.net



We will have technicians monitoring your systems 24/7/365 to detect, diagnose, and prevent lurking problems from turning into major interruptions to your business in the form of downtime, security breaches, or other failures.

We will make sure that your virus protection is up to date and your backups are working properly. We'll also check critical firewall and security settings, and update software patches/updates. We will even conduct a series of system optimization tasks every month that will keep your network running at maximum speed and performance.

We will conduct periodic reviews of your network equipment and com-

puter hardware/software and make recommendations as to when these items should be upgraded or replaced. We have many techniques for keeping your IT budget under control when it comes to hardware/software purchases.

## System Benefits

- Reduce expensive repairs and recover costs.
- You'll avoid expensive trip fees while receiving faster support.
- You will see faster performance, fewer error messages and practically zero downtime.
- Receive all the benefits of an in-house IT department WITHOUT all the costs.
- You'll sleep easier knowing the "gremlins at the gate" are being watched.
- Your electronic information is more important than the hardware that houses it. Know that it is protected.
- You'll finally put a stop to spam, pop-ups and spyware from taking over your computer and network.

## SERVICES AVAILABLE

Technical Support
Installation and Setup
Maintenance
Application Support
Hardware Support
Guaranteed Warranty
Co-location/Managed Servers
Computer & Server Sales
Web Design



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